



RESIDENTIAL WARRANTY

Alamode Décor warrants that its products are free from manufacturing defects such as : a flaw in the product design, materials, or workmanship that causes the product to no longer function. The obligation of Alamode Décor is to the original retail purchaser only, provided the product remains in the original window and is limited to repair or replace the shadings or components found to be defective. Repairs will be made with like or similar parts.

WHATS COVERED

The entire product against manufacturing defects

Shade fabric: 5 years

Operational parts: 7 years

WHAT IS NOT COVERED

This warranty does not include any conditions or damages resulting from normal wear and tear, exposure to salt air, improper installation, improper removal, accidents, alterations, extraordinary use, exposure to elements, damage to shade fabrics as a result of using window cleaners or similar substances, which could cause discoloration of the shades , misuse, abuse, motorized devices, or failure to follow our instructions with respect to measurement, installation, cleaning or maintenance.

Alamode Décor will not in any event be liable or responsible for INCIDENTAL OR CONSEQUENTIAL DAMAGES or for any other direct or indirect damage, loss, cost, expense or fee.

SHIPPING DAMAGE

If damage has occurred during shipping call and report within 7 days with picture evidence of damaged packaging and damaged products, a replacement will be made to cover the damaged product. If you fail to report within 7 days you could be denied credit.

TO OBTAIN SERVICE

If you suspect Alamode Décor product has a manufacturing defect or workmanship we will at our discretion do one of the following:- Repair the product - replace the product

FABRIC COLORS

Colors may vary from lot to lot and may not exactly match sample swatch or previous purchases

Child Safety

Alamode Decor makes child safety our #1 priority. To reduce the risk of strangulation, all cords should be kept out of reach of children. Cord cleats are included with all standard cord lift system products and should be secured to the wall. We also offer cordless lift systems for each of our products that we strongly advise and ask our dealers to offer these options to their customers recommend should be utilized to maximize child safety.